

# **Zappos EDI Guideline**

**X12/V4010/860: 860 Purchase Order Change Request - Buyer Initiated**

**Version: 1.0**

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# Electronic Data Interchange

## 860 – Purchase Order Change Request

(Outbound from Zappos, X12 4010)  
July 2011

**Last updated:** Date: 2019-02-27

### Purpose

This document will provide Zappos Trading Partners with detailed guidelines and conventions for implementing electronic purchase orders with Zappos.

These guidelines should be used in conjunction with published ASC X12 standards for EDI version 4010. This will ensure the correct use for all data elements and segments.

### Business Rules

An 860 will be sent by Zappos if we make a change to a ship window, terms, or a line item change.

An 860 will be sent by Zappos if we receive an 855 from a vendor that includes a change from a vendor.

An 860 will not be sent in response to an 855 that contains no change requests.

### Contacts

EDI

[zappos-edi@amazon.com](mailto:zappos-edi@amazon.com)

### Communication IDs

S/R ID: ZZ/ZAPPOSKY

Account/User ID: VANS/HAMAIL

### Delimiters

Element Separator

"\*" (HEX "2A" in ASCII, HEX "5C" in EBCDIC)

Component (Sub Element) Separator

> (HEX "3E" in ASCII, HEX "6E" in EBCDIC)

Segment Terminator

"\n" (HEX "0A" in ASCII, HEX "15" in EBCDIC)

# Table of Contents

<b>860 Purchase Order Change Request - Buyer Initiated</b> .....	<b>1</b>
<b>ISA Interchange Control Header</b> .....	<b>3</b>
<b>GS Functional Group Header</b> .....	<b>5</b>
<b>ST Transaction Set Header</b> .....	<b>7</b>
<b>BCH Beginning Segment for Purchase Order Change</b> .....	<b>8</b>
<b>REF Reference Identification</b> .....	<b>9</b>
<b>SAC Loop SAC</b> .....	<b>10</b>
<b>SAC Service, Promotion, Allowance, or Charge Information</b> .....	<b>11</b>
<b>ITD Terms of Sale/Deferred Terms of Sale</b> .....	<b>13</b>
<b>DTM Date/Time Reference</b> .....	<b>14</b>
<b>N1 Loop N1</b> .....	<b>15</b>
<b>N1 Name</b> .....	<b>16</b>
<b>POC Loop POC</b> .....	<b>17</b>
<b>POC Line Item Change</b> .....	<b>18</b>
<b>PID Loop PID</b> .....	<b>21</b>
<b>PID Product/Item Description</b> .....	<b>22</b>
<b>CTT Loop CTT</b> .....	<b>23</b>
<b>CTT Transaction Totals</b> .....	<b>24</b>
<b>SE Transaction Set Trailer</b> .....	<b>25</b>
<b>GE Functional Group Trailer</b> .....	<b>26</b>
<b>IEA Interchange Control Trailer</b> .....	<b>27</b>

# 860 Purchase Order Change Request – Buyer Initiated

## Functional Group=PC

This Standard contains the format and establishes the data contents of the Purchase Order Change Request - Buyer Initiated Transaction Set (860) for use within the context of an Electronic Data Interchange (EDI) environment. The transaction set can be used to provide the information required for the customary and established business and industry practice relative to a purchase order change. This transaction can be used: (1) by a buyer to request a change to a previously submitted purchase order or (2) by a buyer to confirm acceptance of a purchase order change initiated by the seller or by mutual agreement of the two parties.

### Not Defined:

<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Notes</u>	<u>Usage</u>
	ISA	Interchange Control Header	M	1			Must use
	GS	Functional Group Header	M	1			Must use

### Heading:

<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Notes</u>	<u>Usage</u>
010	ST	Transaction Set Header	M	1			Must use
020	BCH	Beginning Segment for Purchase Order Change	M	1			Must use
050	REF	Reference Identification	O	1			Used
<b>LOOP ID - SAC</b>							<b>2</b>
120	SAC	Service, Promotion, Allowance, or Charge Information	O	1			Used
130	ITD	Terms of Sale/Deferred Terms of Sale	O	1			Used
150	DTM	Date/Time Reference	O	2			Used
<b>LOOP ID - N1</b>							<b>1</b>
300	N1	Name	O	1			Used

### Detail:

<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Notes</u>	<u>Usage</u>
<b>LOOP ID - POC</b>							<b>≥1</b>
010	POC	Line Item Change	O	1			Used
<b>LOOP ID - PID</b>							<b>2</b>
050	PID	Product/Item Description	O	1			Used

### Summary:

<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Notes</u>	<u>Usage</u>
<b>LOOP ID - CTT</b>							<b>1</b> <b>N3/010L</b>
010	CTT	Transaction Totals	O	1		N3/010	Used
030	SE	Transaction Set Trailer	M	1			Must use

**Not Defined:**

<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Notes</u>	<u>Usage</u>
	GE	Functional Group Trailer	M	1			Must use
	IEA	Interchange Control Trailer	M	1			Must use

**Notes:**

3/010L Number of line items (CTT01) is the accumulation of the number of POC segments. If used, hash total (CTT02) is the sum of the value of quantities ordered (POC03) for each POC segment.

3/010 Number of line items (CTT01) is the accumulation of the number of POC segments. If used, hash total (CTT02) is the sum of the value of quantities ordered (POC03) for each POC segment.

**Change History:****11/11/2025***Updated Ship-To information: added address location.*

N1\*ST\* Zappos.com LLC Photo Studio\*92\*0018  
 N2\* c/o Zappos.com Studio  
 N3\*101 S. Baldwin Street  
 N4\*Madison\*WI\*53703\*US

**09/26/2025:***Updated Ship-To information: added two address locations.*

When N104 is 0038:  
 Zappos.com LLC  
 c/o Amazon.com INDC LLC  
 1351 S. Road 40 E  
 Pasco, WA 99301 USA

When N104 is 0039:  
 Zappos.com LLC  
 c/o Amazon.com INDC LLC  
 9850 Mississippi Street  
 Crown Point, IN 46307 USA

**10/18/2021:***Updated Ship-To information: added two address locations.*

When N104 is 0030:  
 Zappos.com LLC  
 c/o Amazon.com MDDC LLC  
 600 Principio Parkway West  
 North East, MD 21901

## Change History Continued:

**08/23/2021:**

*Updated N1 segment Sample Data and User Notes from ZAPPOS MERCHANDISING INC. to include current ship to locations.*

When N104 is 0005:

*Zappos.com LLC  
Amazon.com KYDC LLC  
4360 Robards Lane  
Louisville, KY 40218 USA*

When N104 is 0006: Zappos

*Zappos.com LLC  
Amazon.com INDC LLC  
715 Airtech Parkway  
Plainfield, IN 46168 USA*

When N104 is 0006: Zappos.com

*LLC  
Amazon.com INDC LLC  
715 Airtech Parkway  
Plainfield, IN 46168 USA*

# ISA Interchange Control Header

Pos:	Max: 1
Not Defined – Mandatory	
Loop: N/A	Elements: 16

**User Option (Usage):** Must use

To start and identify an interchange of zero or more functional groups and interchange-related control segments

## Element Summary:

<u>Ref</u>	<u>Id</u>	<u>Element Name</u>	<u>Req</u>	<u>Type</u>	<u>Min/Max</u>	<u>Usage</u>
ISA01	I01	Authorization Information Qualifier	M	ID	2/2	Must use
<b>Description:</b> Code to identify the type of information in the Authorization Information						
<b>All valid standard codes are used.</b>						
ISA02	I02	Authorization Information	M	AN	10/10	Must use
<b>Description:</b> Information used for additional identification or authorization of the interchange sender or the data in the interchange; the type of information is set by the Authorization Information Qualifier (I01)						
ISA03	I03	Security Information Qualifier	M	ID	2/2	Must use
<b>Description:</b> Code to identify the type of information in the Security Information						
<b>All valid standard codes are used.</b>						
ISA04	I04	Security Information	M	AN	10/10	Must use
<b>Description:</b> This is used for identifying the security information about the interchange sender or the data in the interchange; the type of information is set by the Security Information Qualifier (I03)						
ISA05	I05	Interchange ID Qualifier	M	ID	2/2	Must use
<b>Description:</b> Qualifier to designate the system/method of code structure used to designate the sender or receiver ID element being qualified						
<b>All valid standard codes are used.</b>						
<b>Code</b>		<b>Name</b>				
ZZ		Mutually Defined				
ISA06	I06	Interchange Sender ID	M	AN	15/15	Must use
<b>Description:</b> Identification code published by the sender for other parties to use as the receiver ID to route data to them; the sender always codes this value in the sender ID element						
<b>External Information:</b> This field will be the Zappos EDI sender ID						
<b>Formatting Notes:</b> ZAPPOSKY						
ISA07	I05	Interchange ID Qualifier	M	ID	2/2	Must use
<b>Description:</b> Qualifier to designate the system/method of code structure used to designate the sender or receiver ID element being qualified						
<b>All valid standard codes are used.</b>						
ISA08	I07	Interchange Receiver ID	M	AN	15/15	Must use
<b>Description:</b> Identification code published by the receiver of the data; When sending, it is used by the sender as their sending ID, thus other parties sending to them will use this as a receiving ID to route data to them						
<b>External Information:</b> This field will be the recipients EDI ID						

<u>Ref</u>	<u>Id</u>	<u>Element Name</u>	<u>Req</u>	<u>Type</u>	<u>Min/Max</u>	<u>Usage</u>
ISA09	I08	<b>Interchange Date</b>	M	DT	6/6	Must use
		<b>Description:</b> Date of the interchange				
		<b>External Information:</b> This field will be the date the EDI message was created				
		<b>Formatting Notes:</b> YYMMDD				
ISA10	I09	<b>Interchange Time</b>	M	TM	4/4	Must use
		<b>Description:</b> Time of the interchange				
		<b>Formatting Notes:</b> HHMM				
ISA11	I10	<b>Interchange Control Standards Identifier</b>	M	ID	1/1	Must use
		<b>Description:</b> Code to identify the agency responsible for the control standard used by the message that is enclosed by the interchange header and trailer				
		<b>All valid standard codes are used.</b>				
ISA12	I11	<b>Interchange Control Version Number</b>	M	ID	5/5	Must use
		<b>Description:</b> Code specifying the version number of the interchange control segments				
		<b>All valid standard codes are used.</b>				
ISA13	I12	<b>Interchange Control Number</b>	M	N0	9/9	Must use
		<b>Description:</b> A control number assigned by the interchange sender				
		<b>External Information:</b> This field will be a unique control number representing the ISA - IEA transaction				
ISA14	I13	<b>Acknowledgment Requested</b>	M	ID	1/1	Must use
		<b>Description:</b> Code sent by the sender to request an interchange acknowledgment (TA1)				
		<b>All valid standard codes are used.</b>				
ISA15	I14	<b>Usage Indicator</b>	M	ID	1/1	Must use
		<b>Description:</b> Code to indicate whether data enclosed by this interchange envelope is test, production or information				
		<b>All valid standard codes are used.</b>				
		<b>Code</b> <b>Data Type</b>				
		P              Production				
		T              Test				
ISA16	I15	<b>Component Element Separator</b>	M		1/1	Must use
		<b>Description:</b> Type is not applicable; the component element separator is a delimiter and not a data element; this field provides the delimiter used to separate component data elements within a composite data structure; this value must be different than the data element separator and the segment terminator				

**Sample Data::**

ISA\*00\* \*00\* \*ZZ\*ZAPPOSKY \*ZZ\*VENDOR \*070731\*0832\*U\*00400\*000000112\*0\*P\*&gt;

# GS Functional Group Header

Pos:	Max: 1
Not Defined – Mandatory	
Loop: N/A	Elements: 8

**User Option (Usage):** Must use

To indicate the beginning of a functional group and to provide control information

## Element Summary:

Ref	Id	Element Name	Reg	Type	Min/Max	Usage
GS01	479	<b>Functional Identifier Code</b>	M	ID	2/2	Must use
<p><b>Description:</b> Code identifying a group of application related transaction sets</p> <p><b>Code Name</b></p> <p>PC Purchase Order Change Request - Buyer Initiated (860)</p>						
<p><b>GS02</b> 142 <b>Application Sender's Code</b> M AN 2/15 Must use</p> <p><b>Description:</b> Code identifying party sending transmission; codes agreed to by trading partners</p>						
GS03	124	<b>Application Receiver's Code</b>	M	AN	2/15	Must use
<p><b>Description:</b> Code identifying party receiving transmission; codes agreed to by trading partners</p>						
GS04	373	<b>Date</b>	M	DT	8/8	Must use
<p><b>Formatting Notes:</b> Date expressed as CCYYMMDD</p> <p><b>External Information:</b> This field will be the date that the EDI was created</p>						
GS05	337	<b>Time</b>	M	TM	4/8	Must use
<p><b>Description:</b> Time expressed in 24-hour clock time as follows: HHMM, or HHMMSS, or HHMMSSD, or HHMMSSDD, where H = hours (00-23), M = minutes (00-59), S = integer seconds (00-59) and DD = decimal seconds; decimal seconds are expressed as follows: D = tenths (0-9) and DD = hundredths (00-99)</p>						
GS06	28	<b>Group Control Number</b>	M	N0	1/9	Must use
<p><b>Description:</b> Assigned number originated and maintained by the sender</p> <p><b>External Information:</b> This field will be a unique control number representing the GS - GE transaction</p>						
GS07	455	<b>Responsible Agency Code</b>	M	ID	1/2	Must use
<p><b>Description:</b> Code identifying the issuer of the standard; this code is used in conjunction with Data Element 480</p> <p><b>All valid standard codes are used.</b></p>						
GS08	480	<b>Version / Release / Industry Identifier Code</b>	M	AN	1/12	Must use
<p><b>Description:</b> Code indicating the version, release, subrelease, and industry identifier of the EDI standard being used, including the GS and GE segments; if code in DE455 in GS segment is X, then in DE 480 positions 1-3 are the version number; positions 4-6 are the release and subrelease, level of the version; and positions 7-12 are the industry or trade association identifiers (optionally assigned by user); if code in DE455 in GS segment is T, then other formats are allowed</p>						

**Code   Name**

004010 Draft Standards Approved for Publication by ASC X12 Procedures Review Board  
through October 1997

**Semantics:**

1. GS04 is the group date.
2. GS05 is the group time.
3. The data interchange control number GS06 in this header must be identical to the same data element in the associated functional group trailer, GE02.

**Sample Data::**

GS\*PO\*ZAPPOSKY\*VENDOR\*20070801\*1400\*367\*X\*004010

# ST Transaction Set Header

Pos: 010	Max: 1
Heading – Mandatory	
Loop: N/A	Elements: 2

**User Option (Usage):** Must use

To indicate the start of a transaction set and to assign a control number

## Element Summary:

Ref	Id	Element Name	Req	Type	Min/Max	Usage
ST01	143	Transaction Set Identifier Code	M	ID	3/3	Must use
<b>Description:</b> Code uniquely identifying a Transaction Set						
<b>Code Name</b>						
		860 Purchase Order Change Request - Buyer Initiated				
ST02	329	Transaction Set Control Number	M	AN	4/9	Must use
<b>Description:</b> Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set						
<b>External Information:</b> <i>This field will be a unique control number representing the ST - SE transaction</i>						

## Sample Data::

ST\*860\*0001

# BCH Beginning Segment for Purchase Order Change

Pos: 020	Max: 1
Heading - Mandatory	
Loop: N/A	Elements: 5

**User Option (Usage):** Must use

To indicate the beginning of the Purchase Order Change Transaction Set and transmit identifying numbers and dates

## Element Summary:

Ref	Id	Element Name	Req	Type	Min/Max	Usage
BCH01	353	Transaction Set Purpose Code	M	ID	2/2	Must use
<b>Description:</b> Code identifying purpose of transaction set						
<b>Code Name</b>						
	01	Cancellation				
	04	Change				
BCH02	92	Purchase Order Type Code	M	ID	2/2	Must use
<b>Description:</b> Code specifying the type of Purchase Order						
<b>Code Name</b>						
	BK	Blanket Order (Quantity Firm)				
	RL	Release or Delivery Order				
	SA	Stand-alone Order				
BCH03	324	Purchase Order Number	M	AN	1/22	Must use
<b>Description:</b> Identifying number for Purchase Order assigned by the orderer/purchaser						
<b>External Information:</b> This field will contain the Zappos PO number for this order						
BCH06	373	Date	M	DT	8/8	Must use
<b>Description:</b> Date expressed as CCYYMMDD						
<b>User Note 1:</b> Purchase Order Date						
BCH11	373	Date	M	DT	8/8	Must use
<b>Description:</b> Date expressed as CCYYMMDD						
<b>User Note 1:</b> Purchase Order Change Date						

## Semantics:

1. BCH06 is the date assigned by the purchaser to purchase order.
2. BCH09 is the seller's order number.
3. BCH10 is the date assigned by the sender to the acknowledgment.
4. BCH11 is the date of the purchase order change request.

## Sample Data::

BCH\*04\*SA\*GULAOR7654321\*\*20110730

# REF Reference Identification

Pos: 050	Max: 1
Heading – Optional	
Loop: N/A	Elements: 2

**User Option (Usage):** Used

To specify identifying information

## Element Summary:

<u>Ref</u>	<u>Id</u>	<u>Element Name</u>	<u>Req</u>	<u>Type</u>	<u>Min/Max</u>	<u>Usage</u>
REF01	128	Reference Identification Qualifier	M	ID	2/3	Must use

**Description:** Code qualifying the Reference Identification

Code Name

VR Vendor ID Number

**User Note 1:** *Vendor ID Number – used to uniquely identify individual brands in the Zappos system. This number is assigned by Zappos.*

REF02	127	Reference Identification	M	AN	1/30	Must use
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**Description:** Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier

## Syntax Rules:

1. R0203 - At least one of REF02 or REF03 is required.

## Semantics:

1. REF04 contains data relating to the value cited in REF02.

## Sample Data::

REF\*VR\*4321

## Loop SAC

Pos: 120	Repeat: 2
Optional	
Loop: SAC Elements: N/A	

**User Option (Usage):** Used

To request or identify a service, promotion, allowance, or charge; to specify the amount or percentage for the service, promotion, allowance, or charge

### Loop Summary:

<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Usage</u>
120	SAC	Service, Promotion, Allowance, or Charge Information	O	1		Used

# SAC Service, Promotion, Allowance, or Charge Information

Pos: 120	Max: 1
Heading - Optional	
Loop: SAC	Elements: 9

## User Option (Usage): Used

To request or identify a service, promotion, allowance, or charge; to specify the amount or percentage for the service, promotion, allowance, or charge

## Element Summary:

Ref	Id	Element Name	Req	Type	Min/Max	Usage
SAC01	248	Allowance or Charge Indicator	M	ID	1/1	Must use
<b>Description:</b> Code which indicates an allowance or charge for the service specified						
<b>Code Name</b>						
		A Allowance				
		C Charge				
SAC02	1300	Service, Promotion, Allowance, or Charge Code	M	ID	4/4	Must use
<b>Description:</b> Code identifying the service, promotion, allowance, or charge						
<b>Code Name</b>						
		C310 Discount				
		D500 Handling				
SAC05	610	Amount	M	N2	1/15	Must use
<b>Description:</b> Monetary amount						
SAC06	378	Allowance/Charge Percent Qualifier	M	ID	1/1	Must use
<b>Description:</b> Code indicating on what basis allowance or charge percent is calculated						
<b>Code Name</b>						
		1 Item List Cost				
		2 Item Net Cost				
		3 Discount/Gross				
		4 Discount/Net				
		5 Base Price per Unit				
		6 Base Price Amount				
SAC07	332	Percent	M	R	1/6	Must use
<b>Description:</b> Percent expressed as a percent						
SAC08	118	Rate	M	R	1/9	Must use
<b>Description:</b> Rate expressed in the standard monetary denomination for the currency specified						
SAC09	355	Unit or Basis for Measurement Code	M	ID	2/2	Must use

<u>Ref</u>	<u>Id</u>	<u>Element Name</u>	<u>Req</u>	<u>Type</u>	<u>Min/Max</u>	<u>Usage</u>
<b>Description:</b> Code specifying the units in which a value is being expressed, or manner in which a measurement has been taken						
<b>Code Name</b>						
		EA Each				
SAC13	127	<b>Reference Identification</b>	M	AN	1/30	Must use
<b>Description:</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier						
SAC15	352	<b>Description</b>	M	AN	1/80	Must use
<b>Description:</b> A free-form description to clarify the related data elements and their content						

### Syntax Rules:

1. R0203 - At least one of SAC02 or SAC03 is required.
2. P0304 - If either SAC03 or SAC04 is present, then the other is required.
3. P0607 - If either SAC06 or SAC07 is present, then the other is required.
4. P0910 - If either SAC09 or SAC10 is present, then the other is required.
5. C1110 - If SAC11 is present, then SAC10 is required.
6. L130204 - If SAC13 is present, then at least one of SAC02 or SAC04 is required.
7. C1413 - If SAC14 is present, then SAC13 is required.
8. C1615 - If SAC16 is present, then SAC15 is required.

### Semantics:

1. If SAC01 is "A" or "C", then at least one of SAC05, SAC07, or SAC08 is required.
2. SAC05 is the total amount for the service, promotion, allowance, or charge.
3. If SAC05 is present with SAC07 or SAC08, then SAC05 takes precedence.
4. SAC08 is the allowance or charge rate per unit.
5. SAC10 and SAC11 is the quantity basis when the allowance or charge quantity is different from the purchase order or invoice quantity.
6. SAC10 and SAC11 used together indicate a quantity range, which could be a dollar amount that is applicable to service, promotion, allowance, or charge.
7. SAC13 is used in conjunction with SAC02 or SAC04 to provide a specific reference number as identified by the code used.
8. SAC14 is used in conjunction with SAC13 to identify an option when there is more than one option of the promotion.
9. SAC16 is used to identify the language being used in SAC15.

### Comments:

1. SAC04 may be used to uniquely identify the service, promotion, allowance, or charge. In addition, it may be used in conjunction to further the code in SAC02.
2. In some business applications, it is necessary to advise the trading partner of the actual dollar amount that a particular allowance, charge, or promotion was based on to reduce ambiguity. This amount is commonly referred to as "Dollar Basis Amount". It is represented in the SAC segment in SAC10 using the qualifier "DO" - Dollars in SAC09.

### Note:

*Discounts are taken off the line item price.*

# ITD Terms of Sale/Deferred Terms of Sale

Pos: 130 Max: 1  
Heading - Optional  
Loop: N/A Elements: 6

**User Option (Usage):** Used

To specify terms of sale

## Element Summary:

Ref	Id	Element Name	Req	Type	Min/Max	Usage
ITD01	336	<b>Terms Type Code</b>	O	ID	2/2	Used
		<b>Description:</b> Code identifying type of payment terms				
		<b>Code Name</b>				
		14 Previously agreed upon				
ITD02	333	<b>Terms Basis Date Code</b>	O	ID	1/2	Used
		<b>Description:</b> Code identifying the beginning of the terms period				
		<b>Code Name</b>				
		3 Invoice Date				
ITD03	338	<b>Terms Discount Percent</b>	O	R	1/6	Used
		<b>Description:</b> Terms discount percentage, expressed as a percent, available to the purchaser if an invoice is paid on or before the Terms Discount Due Date				
ITD05	351	<b>Terms Discount Days Due</b>	X	N0	1/3	Used
		<b>Description:</b> Number of days in the terms discount period by which payment is due if terms discount is earned				
ITD07	386	<b>Terms Net Days</b>	O	N0	1/3	Used
		<b>Description:</b> Number of days until total invoice amount is due (discount not applicable)				
ITD12	352	<b>Description</b>	O	AN	1/80	Used
		<b>Description:</b> A free-form description to clarify the related data elements and their content				

## Syntax Rules:

1. L03040513 - If ITD03 is present, then at least one of ITD04, ITD05 or ITD13 is required.
2. L08040513 - If ITD08 is present, then at least one of ITD04, ITD05 or ITD13 is required.
3. L091011 - If ITD09 is present, then at least one of ITD10 or ITD11 is required.

## Semantics:

1. ITD15 is the percentage applied to a base amount used to determine a late payment charge.

## Comments:

1. If the code in ITD01 is "04", then ITD07 or ITD09 is required and either ITD10 or ITD11 is required; if the code in ITD01 is "05", then ITD06 or ITD07 is required.

## Sample Data::

ITD\*14\*3\*\*\*\*\*60\*\*\*\*\*NET

# DTM Date/Time Reference

Pos: 150	Max: 2
Heading – Optional	
Loop: N/A	Elements: 2

**User Option (Usage):** Used

To specify pertinent dates and times

## Element Summary:

Ref	Id	Element Name	Req	Type	Min/Max	Usage
DTM01	374	Date/Time Qualifier	M	ID	3/3	Must use
<b>Description:</b> Code specifying type of date or time, or both date and time						
<b>Code Name</b>						
	001	Cancel After				
	010	Requested Ship				
DTM02	373	Date	M	DT	8/8	Must use
<b>Description:</b> Date expressed as CCYYMMDD						

## Syntax Rules:

1. R020305 - At least one of DTM02, DTM03 or DTM05 is required.
2. C0403 - If DTM04 is present, then DTM03 is required.
3. P0506 - If either DTM05 or DTM06 is present, then the other is required.

## Segment Use:

- 1) *Cancel After Date: The latest date that Zappos expects the shipment to be delivered to the Amazon.com KYDC listed on the purchase order.*
- 2) *Requested Ship Date: The earliest date that Zappos expects the shipment to be delivered to the Amazon.com KYDC listed on the purchase order.*

## Sample Data::

DTM\*001\*20111025  
DTM\*010\*20110916

# Loop N1

Pos: 310      Repeat: 2  
 Mandatory  
 Loop: N1      Elements: N/A

**User Option (Usage):** Must use

To identify a party by type of organization, name, and code

## Loop Summary:

<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Usage</u>
310	N1	Name	M	1		Must use
320	N2	Additional Name Information	O	1		Used
330	N3	Address Information	O	1		Used
340	N4	Geographic Location	O	1		Used

**N1 Name**

Pos: 310	Max: 1
Heading - Mandatory	
Loop: N1	Elements: 4

**User Option (Usage):** Must use

To identify a party by type of organization, name, and code

**Element Summary:**

Ref	Id	Element Name	Req	Type	Min/Max	Usage
N101	98	<b>Entity Identifier Code</b>	M	ID	2/3	Must use
<b>Description:</b> Code identifying an organizational entity, a physical location, property or an individual						
<b>Code Name</b>						
	ST	Ship To				
N102	93	<b>Name</b>	X	AN	1/60	Must use
<b>Description:</b> Free-form name						
N103	66	<b>Identification Code Qualifier</b>	X	ID	1/2	Used
<b>Description:</b> Code designating the system/method of code structure used for Identification Code (67)						
<b>Code Name</b>						
	92	Assigned by Buyer or Buyer's Agent				
N104	67	<b>Identification Code</b>	X	AN	2/80	Used
<b>External Information:</b> This field will be a code that represents the ship to location.						
<b>Description:</b> Code identifying a party or other code						
<b>User Note 1:</b> This complete address information must be printed on the Shipping Label.						

When N104 is 0001:

Zappos Merchandising LLC  
 c/o Amazon.com KYDC LLC  
 376 Zappos.com Blvd  
 FTZ 029, Site 6  
 Shepherdsville, KY 40165 USA.

When N104 is 0003:

Zappos Merchandising LLC  
 c/o Amazon.com INDC LLC  
 900 Patrol Rd  
 Jeffersonville, IN 47130 USA

When N104 is 0006:

Zappos Merchandising LLC  
 c/o Amazon.com INDC LLC  
 715 Airtech Parkway  
 Plainfield, IN 46168 USA

When N104 is 0008:  
Zappos.com LLC  
c/o Amazon.com INDC LLC  
24208 San Michele Road  
Moreno Valley, CA 92551 USA

When N104 is 0015:  
Zappos.com LLC  
c/o ZAP2  
9101 Minor Lane Ste 2  
Louisville, KY 40219 USA

When N104 is 0018:  
Zappos.com LLC Photo Studio  
c/o Zappos.com Studio  
101 S. Baldwin Street  
Madison, WI, 53703 USA

When N104 is 0024:  
Zappos.com LLC  
c/o Amazon.com PADC LL  
705 Boulder Drive  
Breinigsville, PA 18031 USA

When N104 is 0025:  
Zappos.com LLC  
c/o Amazon.com AZDC LL  
6835 West Buckeye Road  
Phoenix, AZ 85043 USA

When N104 is 0038:  
Zappos.com LLC  
c/o Amazon.com INDC LLC  
1351 S. Road 40 E  
Pasco, WA 99301 USA

When N104 is 0039:  
Zappos.com LLC  
c/o Amazon.com INDC LLC  
9850 Mississippi Street  
Crown Point, IN 46307 USA

When N104 is 0040:  
Zappos.com LLC  
c/o Amazon.com NMDC LLC  
6251 Pioneer Trail NW  
Los Lunas, NM 87031 USA

When N104 is 0041:  
Zappos.com LLC  
c/o Amazon.com CADC LLC  
6120 Clinker Drive  
Jurupa Valley, CA 92509  
USA

When N104 is 0042:  
Zappos.com LLC  
c/o Amazon.com GADC LLC  
1250 Cassville White Road  
White, GA 30184 USA

When N104 is 0043:  
Zappos.com LLC  
c/o Amazon.com PADC LLC  
650 Boulder Drive  
Breinigsville, PA 18031 USA

**Syntax Rules:**

1. P0304 - If either N103 or N104 is present, then the other is required.
2. R0203 - At least one of N102 or N103 is required.

**Comments:**

1. This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
2. N105 and N106 further define the type of entity in N101.

**Sample Data::**

*N1\*ST\*ZAPPOS MERCHANDISING LLC\*92\*0001*

## N2 Additional Name Information

Pos: 320	Max: 1
Heading – Optional	
Loop: N1	Elements: 1

**User Option (Usage):** Used

To specify additional names or those longer than 35 characters in length

### Element Summary:

Ref	Id	Element Name	Req	Type	Min/Max	Usage
N201	93	Name	M	AN	1/35	Used

**Description:** Free-form name

### Sample Data::

*N2\*C/O AMAZON.COM KYDC LLC*

## N3 Address Information

Pos: 330	Max: 1
Heading - Optional	
Loop: N1	Elements: 2

**User Option (Usage):** Used

To specify the location of the named party

### Element Summary:

Ref	Id	Element Name	Req	Type	Min/Max	Usage
N301	166	Address Information	M	AN	1/55	Must use
<b>Description:</b> Address information						
N302	166	Address Information	O	AN	1/55	Used
<b>Description:</b> Address information						

### Sample Data::

N3\*376 ZAPPOS.COM BLVD

N3\*FTZ 029, SITE 6

# N4 Geographic Location

Pos: 340	Max: 1
Heading - Optional	
Loop: N1	Elements: 4

**User Option (Usage):** Used

To specify the geographic place of the named party

## Element Summary:

<b>Ref</b>	<b>Id</b>	<b>Element Name</b>	<b>Req</b>	<b>Type</b>	<b>Min/Max</b>	<b>Usage</b>
N401	19	<b>City Name</b>	M	AN	2/30	Must use
		<b>Description:</b> Free-form text for city name				
N402	156	<b>State or Province Code</b>	M	ID	2/2	Must use
		<b>Description:</b> Code (Standard State/Province) as defined by appropriate government agency				
N403	116	<b>Postal Code</b>	M	ID	3/15	Must use
		<b>Description:</b> Code defining international postal zone code excluding punctuation and blanks (zip code for United States)				
N404	26	<b>Country Code</b>	O	ID	2/3	Used
		<b>Description:</b> Code identifying the country				

## Syntax Rules:

1. C0605 - If N406 is present, then N405 is required.

## Comments:

1. A combination of either N401 through N404, or N405 and N406 may be adequate to specify a location.
2. N402 is required only if city name (N401) is in the U.S. or Canada.

## Sample Data::

N4\*SHEPHERDSVILLE\*KY\*40165\*US

## Loop POC

Pos: 010      Repeat: >1  
 Optional  
 Loop: POC Elements: N/A

**User Option (Usage):** Used

To specify changes to a line item

### Loop Summary:

<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Usage</u>
010	POC	Line Item Change	O	1		Used
050		Loop PID	O		2	Used

# POC Line Item Change

Pos: 010	Max: 1
Detail – Optional	
Loop: POC	Elements: 16

**User Option (Usage):** Used

To specify changes to a line item

## Element Summary:

Ref	Id	Element Name	Req	Type	Min/Max	Usage
POC01	350	<b>Assigned Identification</b>	O	AN	1/20	Used
<b>Description:</b> Alphanumeric characters assigned for differentiation within a transaction set						
POC02	670	<b>Change or Response Type Code</b>	M	ID	2/2	Must use
<b>Description:</b> Code specifying the type of change to the line item						
<b>Code Name</b>						
DI Delete Item(s)						
AI Add Item(s)						
PC Price Change						
QD Quantity Decrease						
QI Quantity Increase						
CA UPC Correction						
POC03	330	<b>Quantity Ordered</b>	M	R	1/15	Must use
<b>Description:</b> Quantity ordered						
<b>User Note 1:</b> (Qty prior to this change)						
POC04	671	<b>Quantity Left to Receive</b>	M	R	1/9	Must use
<b>Description:</b> Quantity left to receive as qualified by the unit of measure						
<b>User Note 1:</b> (Qty after this change)						
POC05	C001	<b>Composite Unit of Measure</b>	M	Comp		Must use
<b>Description:</b> To identify a composite unit of measure(See Figures Appendix for examples of use)						
355 <b>Unit or Basis for Measurement Code</b>						
<b>Description:</b> Code specifying the units in which a value is being expressed, or manner in which a measurement has been taken						
<b>Code Name</b>						
EA Each						
POC06	212	<b>Unit Price</b>	X	R	1/17	Used
<b>Description:</b> Price per unit of product, service, commodity, etc.						
POC08	235	<b>Product/Service ID Qualifier</b>	X	ID	2/2	Used
<b>Description:</b> Code identifying the type/source of the descriptive number used in Product/Service ID (234)						
<b>Code Name</b>						
PI Purchaser's Item Code						
POC09	234	<b>Product/Service ID</b>	X	AN	1/48	Used

<u>Ref</u>	<u>Id</u>	<u>Element Name</u>	<u>Req</u>	<u>Type</u>	<u>Min/Max</u>	<u>Usage</u>
<b>Description:</b> Identifying number for a product or service						
<b>User Note 1:</b> Buyer's Part Number						
POC10	235	<b>Product/Service ID Qualifier</b>	X	ID	2/2	Used
<b>Description:</b> Code identifying the type/source of the descriptive number used in Product/Service ID (234)						
<b>Code Name</b>						
VA Vendor's Style Number						
POC11	234	<b>Product/Service ID</b>	X	AN	1/48	Used
<b>Description:</b> Identifying number for a product or service						
<b>User Note 1:</b> Vendor's Part Number						
POC12	235	<b>Product/Service ID Qualifier</b>	X	ID	2/2	Used
<b>Description:</b> Code identifying the type/source of the descriptive number used in Product/Service ID (234)						
<b>Code Name</b>						
VE Vendor Color						
POC13	234	<b>Product/Service ID</b>	X	AN	1/48	Used
<b>Description:</b> Identifying number for a product or service						
POC14	235	<b>Product/Service ID Qualifier</b>	X	ID	2/2	Used
<b>Description:</b> Code identifying the type/source of the descriptive number used in Product/Service ID (234)						
<b>Code Name</b>						
IZ Buyer's Size Code						
POC15	234	<b>Product/Service ID</b>	X	AN	1/48	Used
<b>Description:</b> Identifying number for a product or service						
POC16	235	<b>Product/Service ID Qualifier</b>	X	ID	2/2	Used
<b>Description:</b> Code identifying the type/source of the descriptive number used in Product/Service ID (234)						
<b>User Note 1:</b> Either "UP" or "EN" product will be sent, and must be returned on returning documents.						
<b>Code Name</b>						
EN European Article Number (EAN) (2-5-5-1)						
UP U.P.C. Consumer Package Code (1-5-5-1)						
POC17	234	<b>Product/Service ID</b>	X	AN	1/48	Used
<b>Description:</b> Identifying number for a product or service						

### Syntax Rules:

1. C030405 - If POC03 is present, then POC04 and POC05 are required.
2. C0706 - If POC07 is present, then POC06 is required.
3. P0809 - If either POC08 or POC09 is present, then the other is required.

4. P1011 - If either POC10 or POC11 is present, then the other is required.
5. P1213 - If either POC12 or POC13 is present, then the other is required.
6. P1415 - If either POC14 or POC15 is present, then the other is required.
7. P1617 - If either POC16 or POC17 is present, then the other is required.
8. P1819 - If either POC18 or POC19 is present, then the other is required.
9. P2021 - If either POC20 or POC21 is present, then the other is required.
10. P2223 - If either POC22 or POC23 is present, then the other is required.
11. P2425 - If either POC24 or POC25 is present, then the other is required.
12. P2627 - If either POC26 or POC27 is present, then the other is required.

### **Semantics:**

1. POC01 is the purchase order line item identification.

### **User Note 1:**

*The POC should be sent for an item only if it is being changed or deleted. If there are no changes to an item, simply do not send the POC for that item.*

### **Sample Data::**

POC\*1\*PC\*6\*2\*EA\*18.90\*WE\*PI\*ZZZ-49876543\*VA\*7607\*VE\*WHITE\*IZ\*SMALL\*UP\*801234567891

## Loop PID

Pos: 050	Repeat: 2
Optional	
Loop: PID	Elements: N/A

**User Option (Usage):** Used

To describe a product or process in coded or free-form format

### Loop Summary:

<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Usage</u>
050	PID	Product/Item Description	O	1		Used

# PID Product/Item Description

Pos: 050	Max: 1
Detail – Optional	
Loop: PID	Elements: 3

**User Option (Usage):** Used

To describe a product or process in coded or free-form format

## User Note 1:

*PID segment where PID02 = "91" (Buyer's Item Size description) will always be sent.  
PID segment where PID02 = "08" (Product Description) may be sent.*

## Element Summary:

<u>Ref</u>	<u>Id</u>	<u>Element Name</u>	<u>Req</u>	<u>Type</u>	<u>Min/Max</u>	<u>Usage</u>
PID01	349	Item Description Type	M	ID	1/1	Must use
<b>Description:</b> Code indicating the format of a description						
<b>Code Name</b>						
	F	Free-form				
PID02	750	Product/Process Characteristic Code	M	ID	2/3	Must use
<b>Description:</b> Code identifying the general class of a product or process characteristic						
<b>Code Name</b>						
	08	Product				
	91	Buyer's Item Size Description				
PID05	352	Description	M	AN	1/80	Must use
<b>Description:</b> A free-form description to clarify the related data elements and their content						

## Syntax Rules:

1. C0403 - If PID04 is present, then PID03 is required.
2. R0405 - At least one of PID04 or PID05 is required.
3. C0703 - If PID07 is present, then PID03 is required.
4. C0804 - If PID08 is present, then PID04 is required.
5. C0905 - If PID09 is present, then PID05 is required.

## Semantics:

1. Use PID03 to indicate the organization that publishes the code list being referred to.
2. PID04 should be used for industry-specific product description codes.
3. PID08 describes the physical characteristics of the product identified in PID04. A "Y" indicates that the specified attribute applies to this item; an "N" indicates it does not apply. Any other value is indeterminate.
4. PID09 is used to identify the language being used in PID05.

## Comments:

1. If PID01 equals "F", then PID05 is used. If PID01 equals "S", then PID04 is used. If PID01 equals "X", then both PID04 and PID05 are used.
2. Use PID06 when necessary to refer to the product surface or layer being described in the segment.
3. PID07 specifies the individual code list of the agency specified in PID03.

## Sample Data::

PID\*F\*91\*\*\*DEFAULT

## Loop CTT

Pos: 010	Repeat: 1
Optional	
Loop: CTT Elements: N/A	

**User Option (Usage):** Used

To transmit a hash total for a specific element in the transaction set

### Loop Summary:

<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Usage</u>
010	CTT	Transaction Totals	O	1		Used

# CTT Transaction Totals

Pos: 010	Max: 1
Summary – Optional	
Loop: CTT	Elements: 1

**User Option (Usage):** Used

To transmit a hash total for a specific element in the transaction set

## Element Summary:

<u>Ref</u>	<u>Id</u>	<u>Element Name</u>	<u>Req</u>	<u>Type</u>	<u>Min/Max</u>	<u>Usage</u>
CTT01	354	Number of Line Items	M	N0	1/6	Must use

**Description:** Total number of line items in the transaction set

## Syntax Rules:

1. P0304 - If either CTT03 or CTT04 is present, then the other is required.
2. P0506 - If either CTT05 or CTT06 is present, then the other is required.

## Comments:

1. This segment is intended to provide hash totals to validate transaction completeness and correctness.

## Sample Data::

CTT\*91

# SE Transaction Set Trailer

Pos: 030	Max: 1
Summary – Mandatory	
Loop: N/A	Elements: 2

**User Option (Usage):** Must use

To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments)

## Element Summary:

<u>Ref</u>	<u>Id</u>	<u>Element Name</u>	<u>Req</u>	<u>Type</u>	<u>Min/Max</u>	<u>Usage</u>
SE01	96	<b>Number of Included Segments</b>	M	N0	1/10	Must use
		<b>Description:</b> Total number of segments included in a transaction set including ST and SE segments				
SE02	329	<b>Transaction Set Control Number</b>	M	AN	4/9	Must use
		<b>Description:</b> Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set				

## Comments:

1. SE is the last segment of each transaction set.

## Sample Data::

SE\*126\*0001

# GE Functional Group Trailer

Pos:	Max: 1
Not Defined – Mandatory	
Loop: N/A	Elements: 2

**User Option (Usage):** Must use

To indicate the end of a functional group and to provide control information

## Element Summary:

Ref	Id	Element Name	Req	Type	Min/Max	Usage
GE01	97	<b>Number of Transaction Sets Included</b>	M	N0	1/6	Must use
<p><b>Description:</b> Total number of transaction sets included in the functional group or interchange (transmission) group terminated by the trailer containing this data element</p>						
GE02	28	<b>Group Control Number</b>	M	N0	1/9	Must use
<p><b>Description:</b> Assigned number originated and maintained by the sender</p>						

## Semantics:

1. The data interchange control number GE02 in this trailer must be identical to the same data element in the associated functional group header, GS06.

## Comments:

1. The use of identical data interchange control numbers in the associated functional group header and trailer is designed to maximize functional group integrity. The control number is the same as that used in the corresponding header.

## Sample Data::

GE\*1\*200001

# IEA Interchange Control Trailer

Pos:	Max: 1
Not Defined – Mandatory	
Loop: N/A	Elements: 2

**User Option (Usage):** Must use

To define the end of an interchange of zero or more functional groups and interchange-related control segments

## Element Summary:

Ref	Id	Element Name	Req	Type	Min/Max	Usage
IEA01	I16	Number of Included Functional Groups	M	N0	1/5	Must use
<b>Description:</b> A count of the number of functional groups included in an interchange						
IEA02	I12	Interchange Control Number	M	N0	9/9	Must use
<b>Description:</b> A control number assigned by the interchange sender						

## Sample Data::

IEA\*1\*000200001